

## **Pool Fill Sewer Credit Eligibility Requirements**

The Colchester Water Department will issue a sewer credit for pool filling provided all of the following occur:

- The customer has Town sanitary sewer,
- The customer has a means to record the quantity of water used in filling the pool (Town issued meter used for public water or installed on a private well used to record consumption),
- The customer contacts the Water Department prior to initiating the pool fill and provides a completion date (generally within two days of initiating the fill),
- Water Department staff obtains the meter reading prior to initiating the pool fill and on the provided completion date,
- The Customer pays the applicable service call charge which will be included on the next quarterly bill

In an effort to determine if the amount of sewer credit to be issued will exceed the service call charge, and therefore result in a net overall credit on the bill, the Water Department office staff can assist in estimating the quantity of water needed to fill the customer's pool. Information needed to provide this estimate includes pool dimensions (length, width, diameter, depth, and current and desired water level). Staff will estimate the quantity of water and compare it against the customer's historical use and help identify the overall charge with and without the credit. It must be recognized, this is only an estimate and actual quantities/charges may be different. Please contact the Water Department at 537-7289.